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# **Yaxham Waters**

# **Your Local Café**



**@yaxhamwaters**



**Yaxham Waters Holiday Park**

**Telephone: 01362 696750   [www.yaxhamwaters.co.uk](http://www.yaxhamwaters.co.uk)**

**Yaxham Waters Holiday Park, Dereham Road, Yaxham, Dereham, Norfolk NR19 1RF**

## Transport

Only 6% of respondents stated that they have difficulty in travelling. Of the 13 reasons given, 11 were directly related to the frequency and timings of buses between Norwich and Dereham via Yaxham.

The following table shows responses to a question about modes of transport used for different purposes.

	Work	Shopping	Medical	Education	Visiting	Days Out
	Percent (%)	Percent (%)	Percent (%)	Percent (%)	Percent (%)	Percent (%)
Car	53.5	88.8	84.7	29.1	79.3	84.7
Bus	6.6	32.0	15.8	5.8	10.4	17.4
Lifts from friends	2.1	3.3	2.5	0.8	2.9	5.0
Hospital transport	0.0	0.4	2.1	0.0	0.0	0.4
Taxi	0.8	0.4	0.8	0.0	1.2	1.7
Motorcycle	1.7	1.2	0.8	0.0	1.2	2.5
Cycle	3.3	5.0	2.1	0.4	10.4	10.0
Walk	1.7	4.6	0.0	4.2	19.1	12.0

When asked if the village could benefit from a car share scheme, 59 respondents felt that this would be beneficial.

More than 100 respondents were interested in a community car scheme to help people get to medical appointments and other essential engagements. 19 people expressed an interest in helping as drivers and more than 20 stated a need for such a service. This is clearly an activity which could provide a valuable community benefit. 86% of respondents stated that public transport meets their needs. However, of the remaining 14% who stated that public transport does not meet their needs, the overwhelming majority response was a direct call for more buses at peak times that are early enough to get people to work, more evening buses to Dereham and Norwich and more weekend buses, particularly in the evening.



*"Buses don't run early enough for me for work or late at night"*

*"Number 4 bus is amazing ...but another later service after 6pm would be great"*

*"If no car, or can't drive, buses very poor"*

*"To & from Dereham after 7pm"*

*"It usually meets needs but there have been occasions where evening buses being available would have been very useful"*

*"More frequent buses during peak times"*

## St. Peter's Church, The Chapel and the Village Charities



When asked whether your household consider that St. Peter's Church and the Chapel are for everyone in the parish, 82.5% of respondents stated yes, 10.0% answered no and 7.5% gave no response.

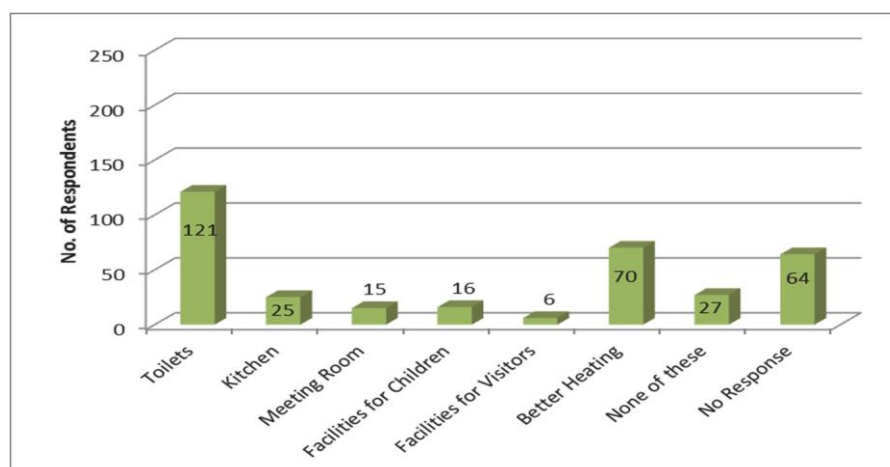
In answer to the question: Does your household use St. Peter's Church and/or the Chapel in Yaxham, or another place of religious worship

- 53% of respondents gave no response to this answer
- 31% worship at St. Peter's church
- 7.5% worship at the chapel, with 3% attending the chapel Sunday school
- 6.6% worship in other places, naming 12 different places of worship
- 6% stated 'other' in response to this question.
- Some responses noted that the churchyard is visited to attend to family graves.

The following responses were made to a question asking whether villagers felt that St Peter's Church should be used for a variety of purposes.

	Total	Respondents
<b>Concerts</b>	119	65.0
<b>Exhibitions</b>	150	82.0
<b>Meetings</b>	85	46.5
<b>It should only be used for services</b>	28	15.3
<b>Other</b>	9	4.9
<b>No Response</b>	58	

The table below illustrates opinions given for one or two priorities for changes to the fabric of the church building.



Awareness of the three village charities and the benefits they should provide is very low, with nearly 80% of respondents unaware of the charities. Over 90% of respondents felt that more information about the village charities should be made available.

**Action:** There is clearly a need for better communication regarding the village charities and their benefits.

## Ideas for Improvements

When asked to describe one or two priorities to the village that are felt would add to the quality of village life there were 89 replies giving suggestions that would improve the quality of village life, of these 4 stated that no changes were needed.

In summary the suggestions are:

- Speed of traffic/traffic calming
- Footpath to Dereham
- Improved Broadband
- Village shop at Clint Green
- Lord Nelson returned to being a pub

In addition, there have been suggestions for more community based events to be organised to bring people of all ages in the village together to foster community spirit.



## Young Persons Questionnaire Results Summary

27 young people (13 male/14 female) aged 10-17 answered a questionnaire devised specially for them. This is 54% of those in this age group within the village according to main survey.

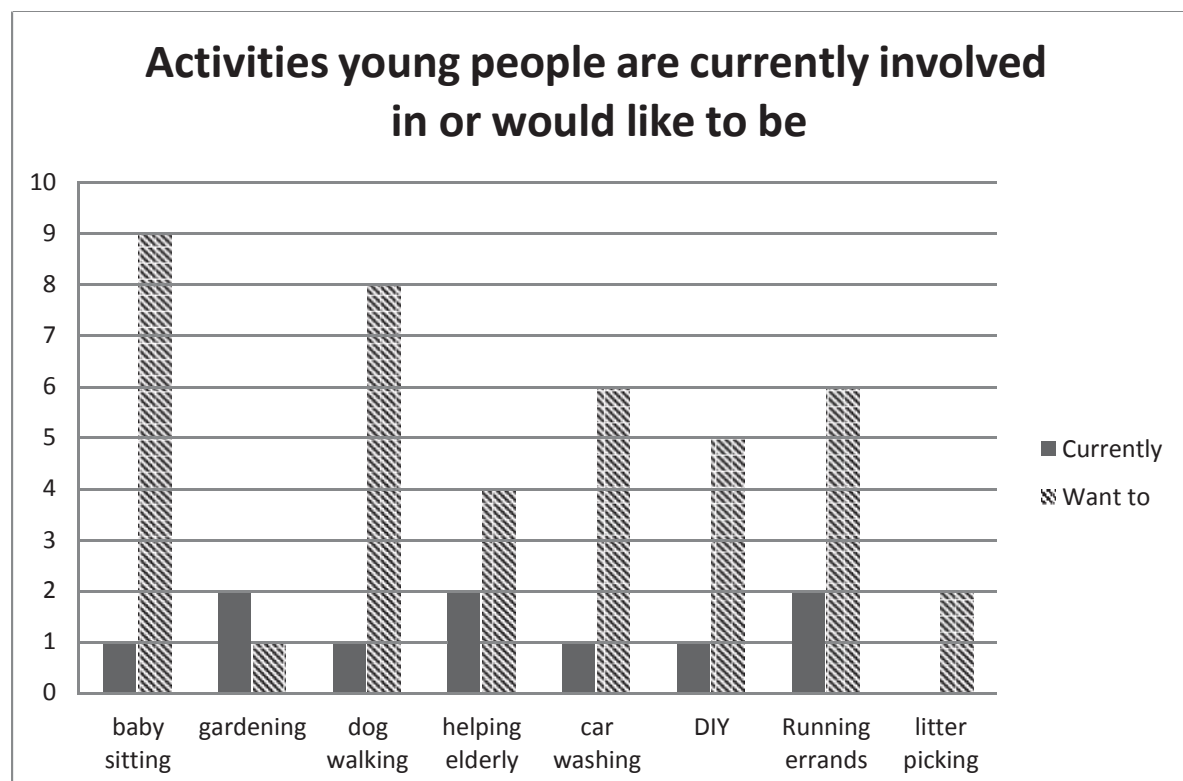
84% of respondents felt that there were not enough activities for young people in Yaxham.

The greatest number of suggestions focussed on a range of sports. Also mentioned were a local shop and a cycle path to Dereham. Half of respondents are already involved in various groups both within and outside the village.

There was overwhelming support (96%) for a young people's webpage within the village website and 9 respondents were willing to contribute to this. 7 young people volunteered to help with the production of the web page and a young person's newsletter.

Respondents would like to find out what is happening in Yaxham primarily by local newsletter, a young person's newsletter, flyers or Facebook.

Young residents were also asked about voluntary activities. A significant number stated that they would like to get involved in such activities, compared to those already doing so.



The young people who responded felt the following ideas would benefit Yaxham residents:

- Faster broadband
- More frequent buses to Norwich
- A cycle path to Dereham
- A method for people to find volunteers and for volunteers to make themselves known
- A club for kids to go and help people
- A recreation area with benches in Clint Green
- A bus shelter at the school stop
- To get more people involved in the community.

**Actions:** A method is needed to facilitate:

- Production of young persons' webpage and/or newsletter for the village
- More activities for young people within the village
- Some method to link volunteers and those requiring assistance to promote greater integration of the young people within the wider village community.



## Additional Comments:

A number of additional comments were made at the end of the questionnaire. These are set out below. Many of these comments refer to issues previously covered, however, there are some valid additional ideas included. These comments are quoted verbatim and should be evaluated in more detail to ensure nothing “slips through the net”.

It would be nice to see a quarterly village 'yard sale' where everyone who wants to can sell unwanted items from their drives/gardens all at the same time on the same day

We have lived in Clint Green for one year so we are new to the village and have found everybody very friendly and made us feel welcome. We feel there is no need for many changes as it is a lovely village as it is.

Pinns Lane & Corner is in fact Pinzers Lane & Corner, what happened to the original name?

Remember everything has to be paid for. Nothing is free. All money comes from taxes or council tax. Grants may be available but they all come from us in the first place. All these forms cost money!! If people want to change the village why did they move here.

Why does Norfolk Highways dept. insist on the safety/protection of children in Mattishall by installing 9 sets of speed ramps and a 20mph speed limit - length of the village but refuse the above for the children of Yaxham

Yaxham is a great place spoilt by negative die-hards. Can we think about our younger community and their future needs. Failing to change will mean the community will die of old age. The Lord Nelson pub should not be allowed 'change of use' to residential. It will mean the loss of a community asset and have far reaching implications

Path between Dereham and Yaxham would be beneficial, with lighting. It's difficult to see people walking (often youngsters because no late bus services)

Parking in Well Hill at school times needs serious review. Cars are parked too close to the junction with the busy main road. I hope a large emergency vehicle is never required up Well Hill at these times.

More local support for village organisations. 90% of support comes from outside the village. Who do you support. (Comment across back page - "We need to tidy Pinns Corner")



The questions on transport do not take into account transport that we would like to use eg. We would like to use the bus more often but the service does not run late enough. The last bus leaves Dereham at 5.05pm or Norwich Bus Station at 6.15pm. This doesn't allow for evenings out or even if going out for the day one is restricted to ensuring one can get back in time for that last bus

1) Get young people involved in planting up the village flowers herbs trees; 2) Get young people involved in helping cheering up old people; 3) Inventors club; 4) Long term Love Education. Teach young people 'about real love' not soap rubbish you see on TV which leads to heartache. Young people are the future lets help them all we can!

Consideration needs to be given to the provision of safe parking for 'the school run' in Clint Green. Well Hill is not a suitable parking area for the ever increasing number of cars. If parents and children have to continue using Well Hill, there needs to be a 'crossing' for them to cross the Norwich Road in safety.

I think Yaxham and Clint Green would greatly benefit if Mains Gas was brought in. It would give people more choice to have what they prefer in their house and it would help to lower fuel bills

We enjoy living in Clint Green. It has been a friendly peaceful environment for our retirement. Our concern about the careless parking at the very bottom of Well Hill/junction of Norwich rd, stems from a worry that at busy times, am and pm, when the school term exists all pedestrians are very much at risk. We feel the speed of traffic adds to this problem. The "school" warning sign from Yaxham helps but is not enough. We do appreciate that parents need to park to drop children. Perhaps some double yellow lines both sides of Well Hill at the junction might help. Is a zebra crossing and lights via suggestion/idea in this area too? - "lollipop lady/man" do these still operate? Other signs asking drivers to 'kill their speed'. We feel this may be an accident waiting to happen! Otherwise great village to live in - we love it!

Very much feels like "a village of two halves" because of the big gap between Clint Green and Yaxham

Pinn's corner is an eyesore to the village

We have lived in Yaxham for almost 25yrs and love the area and would not want to move. We like the open space and the fact that we can see across open fields. We can see the stars because there are no street lights and visitors commented on this. We would like to see less traffic going through the village and the parking issues dealt with.

Pavements in St Peters Close are unnecessarily wide making parking very difficult for residents

Parish charity:- should give more info about ????? Manages funds and investments; - councillors never seem to have read any background information prior to meetings

Facility for older single people perhaps once a month to meet up especially in winter months maybe in Village Hall perhaps dance where people can meet. Mattishall has nice village club. Winter months can be very dismal, esp if you can't get out too far

The Lord Nelson should be returned to being a Pub!

Very good survey - well done

A crossing for people to get to the farm shop and bus stops; is it possible that some de-icer could be used on the village car park in bad weather. Quite a few people had falls last year. A night it's like a skating rink as it is so dark going into the hall you cannot see how icy it is. Thank You

The footpath linking Yaxham (Norwich Road) to Clint Green is substandard & in parts very close to the highway which is currently unrestricted with regard to any speed limit! This is not a safe route for children walking to and from school. A footpath upgrade coupled with a 30mph speed limit (past the Mill) is long overdue on safety grounds. NCC should be informed of this serious problem without further delay by the Parish Council representatives. An additional dedicated sports field, football pitches, commensurate with the size of a village of this size should be considered with its own facilities - Potential sites & available grant funding could be sought.

Cutthroat Lane - hedges. In some places, the hedges are protruding over the road, knocking against wide vehicles. In some places the overhanging hedges and trees are knocking against the top of high vehicles. To move along the road safely, is extremely difficult.

I haven't answered all questions as they do not apply to me. I'm unable to get out of my home but I get help from carers etc. The worse problem I find is trying to get anything sorted with the local council and benefits office. Nearly everyone you speak to on the phone has a different answer to the same question you are trying to sort out. My present problem has been going for months with no solution. I've even tried my M.P. and I'm still waiting for a reply after 5 weeks.

Since moving to the village our biggest concern has been the speed of the traffic that goes through the village and think that speed bumps are the only solution along with reducing the speed limit between Yaxham Waters and Dereham - the bend at the end of the village is going to continue causing dangers and deaths if not sorted. The community speed watch I believe does not really help as they cannot be there 24/7 and I watch the cars slow down just because they see them there, the early morning and evenings are awful, people have no respect for speed, it's quite scary to watch sometimes

The problem of maintenance/repair of the Church Room - potentially an attractive asset, but needs a lot of work done if it is ever to be made suitable for a wider range of use. What should its future be??

It is important for the flower boxes on Whinburgh Corner Junction to be maintained now and in the future. They offer a lovely aesthetic for the village. Furthermore, the village sign is important to the village along with benches for villagers to sit on.

It would be useful if a map/plan was available showing footpaths/bridleways/walks

We need a toddler group - updated one; traffic needs to be reduced! i.e. Station Road; More for youth. A lot for older generation but not younger

A lot of people make a real difference to the village and without these individuals (who are on multiple committees) the village would not be a nice place as it is

Why no questions on planning and housing developments? No mention of village service, existing or preferred. Are they not village facilities?

Questionnaire is very long-winded - However easy to use

We moved to Yaxham in July '10 ~ we love it here. There seems a good balance of support without an over bureaucratic feel to the village. Perhaps a formal welcome from the Parish Council would be nice for new residents? Also village social event would be nice ~ we have made a few friends in the village but it would be so nice to meet a few more (there's a limit to how many doors to knock on). Love the scarecrows - more similar events please! .....

We moved to Yaxham because we loved the charm of a small village, local to a town and a spread out feel. In the 5 years we've lived here we constantly see 'simple planning' applications submitted which 'creep' with retrospective permissions. Yaxham needs to stand back every now and again to understand what it's about. If planning outlines are submitted perhaps impose an 'expectations stipulation' to say it won't develop into "this". Yaxham Waters' is a classic case in point. Look at the trajectory of where this is going. We've gone from subtle log cabins to caravans everywhere and growing. Simple planning vision on (say) Station Road may have reduced the impact of this becoming almost a housing estate which has crept up over a few years. Seems the council give an "inch" then end up constantly giving "yards" here and there. People buy in Yaxham not to have developments out of their windows it's like selling the SIZZLE then changing the rules once you're in!



## Suggested Action Plan

Subject	Suggested Action	Timing
<b>Housing</b>	Take account of housing need in planning consideration	Short term
	Research need in greater depth.	Short Term
	Prepare welcome pack for new residents to Yaxham	Medium Term
<b>Traffic/Speeding</b>	Install 'Your Speed' signs	Short term
	Lower speed limit between Yaxham & Clint Green to 40mph	Medium Term
	Lower speed limit in Clint Green to 20mph during school hours	Medium term
<b>Parking</b>	Investigate double yellow lines opposite school & single yellow line on one side of Well Hill to stop inconsiderate parking	Medium Term
	Encourage parking in the two lay-bys in Norwich Road	Short Term
	Discourage parking in Norwich Rd Yaxham by St Peter's close on exit to village	Short term
<b>Pedestrian Safety</b>	Speed restrictions (as above) Repair of pavements – e.g. opposite Well Hill by School	Short term
	Provide cycle/footpath between Yaxham Waters & Dereham	Long Term
<b>Cyclist Safety</b>	Speed restrictions	Medium term
<b>Environment</b>	Set Up Environment Group in village	Short term
	Organise village litter picks	Short term
	Investigate renewable energy options, possibly through bulk buying scheme	Medium Term
	Consider dog waste bin locations	Medium term
	Investigate options for reducing fly tipping & litter waste from passing traffic	Medium term
<b>Village Facilities</b>	Explore new social activities	Medium term
	Improve play area	Medium Term
	Investigate additional facilities in Clint Green	
	Allotment & growing group	Short term
	What's going on, information distribution - set up working party	Medium term
	Set up village bulk buying group	Short term
<b>Education</b>	Creation of playgroup pre-school/ nursery	Long term
	Explore use of school facilities by village - set up working group	Long Term
	Increase school profile in village	Short Term
	Increase children's involvement in St Peter's where appropriate	Medium term
	Tackle School parking issues (See Parking)	

<b>Subject</b>	<b>Suggested Action</b>	<b>Timing</b>
<b>Communication</b>	Set up support group for those in need of internet assistance	Short term
	Communal computer / internet access	Medium term
	Set up working party to improve website profile and review ways of improving	Short term
	Individual web users to develop their own website pages and keep up to date	Medium term
<b>Local Government Services</b>	Parish Council to improve communication with residents	Short term
	Road maintenance and surface water issues	Short term
	Improve mobile phone reception	Short term
<b>Police</b>	Cement interest in Home Watch scheme with parties that expressed interest	Short term
	Raise profile of PCSO in community	Short Term
	Improve feedback on security and action taken regarding local crime	Short term
<b>Transport</b>	Raise issue of bus schedule with Konect bus company	Medium
	Set up working party for car sharing scheme	Short term
	Set up community car scheme	Short term
<b>Church &amp; Village Charities</b>	Raise awareness of village charities, benefits and access	Short term
	Investigate use of church buildings for alternative events to Sunday Services	Medium term
	Investigate rolling programme of community events	Medium term
<b>Young People</b>	Facilitate young persons' web page on village site	Medium term
	Set up database of young people offering volunteering for those requiring help in village	Medium term
	Better facilities for younger people in village to meet and socialise	Medium term

In order to fulfil the suggested actions requested by you, the residents, the Steering Group, together with members of the Parish Council and volunteer residents of Yaxham, will form leader groups to pursue these actions. Following the Community Day in October a list of those groups will be notified and thereafter a regular communication of progress will be made available by means of the website and notice boards in the Village.



### **Projects Expressions of interest**

The following projects have been specifically identified and will be followed up at the public meeting at the Village Hall on 12<sup>th</sup> October and/or action by those already involved in the activity mentioned.

Cycling Club	31 respondents
Recycling / purchasing unwanted items	63 respondents
Renewables/Installing and Energy group	24/19 respondents
Bulk Buying Fuel Group	111 respondents
Village Litter Pick	41 respondents
Village Clubs and Societies	28 respondents
Allotment Spaces / Community Growing Scheme	20 / 28 respondents
Help with Internet	9 respondents
Neighbourhood / Homewatch Scheme	38 respondents
Car Share Scheme	10 respondents
Community Car Scheme	21 respondents



## Acknowledgements



# Frogs Hall Kennels

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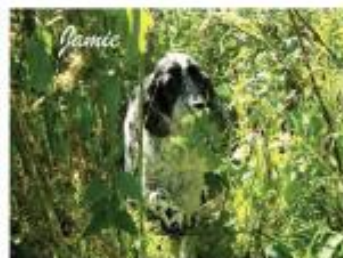
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GROWING, CYCLING CLUB, SPEEDWATCH, HOMEWATCH, VILLAGE  
CHARITIES, CLUBS & SOCIETIES IN THE VILLAGE**

**COME ALONG AND GET THE MOST FROM YOUR COMMUNITY!**

***Saturday 12<sup>th</sup> October***

***YAXHAM COMMUNITY DAY***

*There will be an open day at  
the Village Hall where you  
can find out more about the  
above projects and also meet  
with some of the other  
groups in the village.*