



Yaxham Cares



Update No 5 - 05/04/2020

Dear Resident,

This update is to highlight new information we are aware of. Please print this out and pass to friends or neighbours self-isolating. Just a reminder we are a group of volunteers who are happy to help Yaxham Parish residents self-isolating due to COVID-19. We can help with:

- Picking up shopping or posting mail
- Picking up urgent supplies/prescriptions
- Community Car Scheme trips to medical appointments
- A weekly phone-call for a friendly chat and to check whether you need anything

For shopping, please think ahead so that you use this service once a week at most - sorry we cannot do daily deliveries just because you've remembered something extra.

More volunteers please - thank you

We have had a great response to our call for more volunteers, as we expect demand to rise for our help. So if you and your family are under 70, and do not have underlying conditions, we would love to hear from you or if you are self-isolating, but want to help e.g. ringing people to check they are ok, then let us know at yaxhamcares@gmail.com.

Service Update - our latest understanding of local services:

Please check the current position directly when you want to use a service. For shopping later in the day/evening seems to mean less queues. Call/email us if you find anything that differs from this update.

1. **Mattishall Surgery & Pharmacy**; 01362 850227/871160. The Surgery is operating a telephone appointment system. You need an appointment to get past Reception. The Pharmacy, 3 people limit, others queue outside until called. Please maintain social distancing - **Open 9am-1pm, 2pm-6pm Mondays to Fridays**.
2. **Food supplies**
 - a. Paul's Fish comes into the village around 11.15-45am every Tuesday. Orders by call or text message on Mob. 07765163399 by Tuesday 8.30am Cash only.
 - b. Hewitts Butchers in Mattishall are shut and only taking orders by phone 01953 453423 or email tony@tonyperkins.co.uk, delivers to Yaxham usually on Fridays, but not Good Friday - **new advice**
 - c. The Acorn Hut "Farm-Shop & Nursery", Mattishall - still open to the public, 1 person at a time in the shop, contactless payment preferred - only Taking

click and collect orders by email to theacornhutfarmshop@gmail.com if possible - if not message Mob. 07885 666868. Not delivering.

- d. Victoria Stores and Mattishall News are still open
- e. The Goat Shed, Honingham, is still open, allowing only one person in at a time, now has bread, eggs, milk & vegetables with its cheeses, open, Tel. 01603 880685 email sales@fieldingcottage.co.uk also online shop www.fieldingcottage.co.uk,

3. Dereham

- a. CC Wells - fresh fruit & veg, open to the public, only 5 people in shop at a time. mail orders see <http://www.ccwells.co.uk/> & email orders@ccwells.co.uk for click & collect, not delivering
- b. Tesco - strictly controlled queueing "1 in, 1 out" & long queues, only 3 of any one product at a time - 9-10am priority time for elderly Mondays, Wednesdays & Fridays, for NHS staff Tuesdays & Thursdays. Tesco asks that if you or your household are not over 70 or have an underlying condition, then **please use the shop**, so as to release online and click-&-collect slots for those who are - **new advice**
- c. Morrisons, - open, social distancing rules apply, and limitations on certain goods, café is now take-away, 7-8am each day NHS staff only
- d. Lidl, Aldi - open, social distancing rules apply, imitations on certain goods
- e. The Co-Op in Toftwood & also Roys, both are re-stocking regularly.
- f. The Railway Tavern has teamed up with Age UK to deliver for free food from his fish and chip shop 01362 288166 mail@railwaytaverndereham.co.uk - **new advice**
- g. Son of Christie Cheesemonger is offering to deliver his cheeses and other products in the Dereham area - email sonofchristie.co.uk or Tel 077657 734734 - **new advice**
- h. Most shops shut, except banks, petrol stations, takeaways, news agents

4. Wider Food & Other delivery services - **new advice**

- a. Norfolk in a Box, Wreham - fruit and veg box deliveries - www.norfolkinabox.co.uk, orders by Tel 07827 777541 or email support@norfolkinabox.co.uk - **new advice**
- b. Norfolk-Deli - with all good Norfolk produce, delivers throughout Norfolk see www.norfolk-deli.co.uk, order online or Tel 01485 535540- **new advice**
- c. Woodfordes Brewery - Norfolk beers delivered (free for orders over £75) see www.woodfordes.com, orders can be made on-line or Tel 01603 722218

5. Newspaper deliveries - Ideal Dereham News deliver in Yaxham (currently) and are accepting new customers. 01362 892784 dnews8@gmail.co

6. Breckland Council Services see <https://www.breckl.gov.uk/coronavirus> for links to: the latest Public Health England advice; Breckland service updates and Breckland's support for businesses and employees.

7. Norfolk County Council Statutory Services

See <https://www.norfolk.gov.uk/care-support-&-health/health-&-wellbeing/adults-health/coronavirus/how-you-can-help>

Contact us and we'll do our best to help you!

Please Contact: yaxhamcares@gmail.com or call...

Richard	07780 972206	Parish Councillor
Ian	01362 854248	Parish/Ward Councillor
Peter	01362 696555	Chair of Yaxham Village Hall
Jennie	01362 696555	Community Car Scheme

If you would like to **volunteer** please contact us - we need you!!!

Email yaxhamcares@gmail.com

If you would like to receive regular emails about what is happening in Yaxham, please email np4yaxham@gmail.com to join the regular email list, or follow Yaxham Neighbourhood Plan on Facebook

Supported by:

Yaxham Parish Council, Yaxham Village Amenities Association,
Yaxham Community Car Scheme, St Peter's Church
[#yaxhamcares](#) Yaxham (VA) Primary School [#viralkindness](#)

For more information see

see www.yaxham.com/ or
www.np4yaxham.com/yaxhamcares or email
yaxhamparishclerk@gmail.com

Yaxham Cares is organised by the Yaxham Parish Council Yaxham Cares Working Group and comes under the Yaxham Parish Council policies
- see www.yaxham.com/parish-council/

Please note:

All involved in Yaxham Cares, including those requesting help, do so in good faith and at their own risk. Neither Yaxham Cares nor its supporting organisations can accept any liability arising from the operation of Yaxham Cares.

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